

# **Community Engagement Policy**

# **Background:**

Bartra Healthcare is committed to engaging with our local communities to promote positive relationships and provide a high quality of care to our residents. This policy outlines our approach to community engagement and sets out our commitment to working collaboratively with community stakeholders. To date, our community and sponsorship funds have provided invaluable support to local initiatives from investing in sports clubs, to donating to charities close to the heart of our communities.

## Policy:

Our Community Engagement policy is that all initiatives, sponsorships, and partnerships should genuinely benefit the lives of residents living in the community and within the wider society in a positive way. We are committed to creating a sustainable future for our community and being a responsible corporate citizen.

Our policy is supported by our core business principles of the overarching aim of Collaboration, Feedback, and Inclusiveness:

## Collaboration:

We will build lasting relationships through partnerships with local organizations, businesses, and residents within the community by fully understanding and addressing local needs around six core themes of Charity, Education, Health & Wellbeing, Local Economy, Sustainability, and Sports & Fitness.

### Feedback:

We will actively seek out feedback from the community on our services and use this feedback to improve our care and services.

#### Inclusiveness:

We will strive to be inclusive and welcoming to all members of our community, including those from diverse backgrounds, cultures, and abilities.

# **Conclusion:**

Our policy is regularly reviewed by our Group's Executive Board, reflecting the company's commitment to Community Engagement. It is shared with employees, stakeholders, business partners and is readily available on our website. We will remain committed to measuring and tracking our progress and continuously improving our sustainability performance.

Chief Executive Officer	 Date